



Fountain Valley School District

FVSD Quick-Tip: Accessing Aeries Parent Portal – Forgot Password

Step 1: Go to FVSD's Aeries Parent Portal at <https://portal.fvsd.us/LoginParent.aspx>

The screenshot shows the Aeries Parent Portal login page. At the top, it says "Fountain Valley School District". Below that is the Aeries logo with the text "Aeries Student Information System". There is a language dropdown menu set to "English". Below the logo is an "Email" input field and a red "NEXT" button. At the bottom, there are links for "Forgot Password?" and "Create New Account".

Step 2: Enter the email address that you used to create your Aeries Parent Portal account in the space provided

The screenshot shows the "Send Email Verification" step of the Aeries Parent Portal. At the top, it says "Aeries Student Information System" and "Return to Login Page". Below that is a blue header with "Step 1" and "Send Email Verification". Underneath is a grey box with the text "Please enter your email address into the field below:". Below that is an "Email Address:" label and an empty input field. A yellow box contains a star icon and the text: "A verification email will be sent to your email address from: Portal@fvsd.us. Before continuing, please add this email address to your contacts or safe senders list, to ensure you receive this email." At the bottom is a blue "Next" button.



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Step 3: A verification email will be sent to that address with an Email Code, enter your email address and that code in the space provided

The screenshot shows the Aeries Student Information System interface. At the top, the Aeries logo and 'Student Information System' are displayed. A 'Return to Login Page' link is in the top right. The main heading is 'Step 2 Email Verification'. A green message box with a checkmark icon contains the text: 'A verification email has been sent to your email address from: Portal@fvsd.us. Click the Click Here link provided in the email or copy and paste the Email Code into the field below'. Below this are two input fields: 'Email Address:' and 'Email Code:'. A blue 'Next' button is at the bottom.

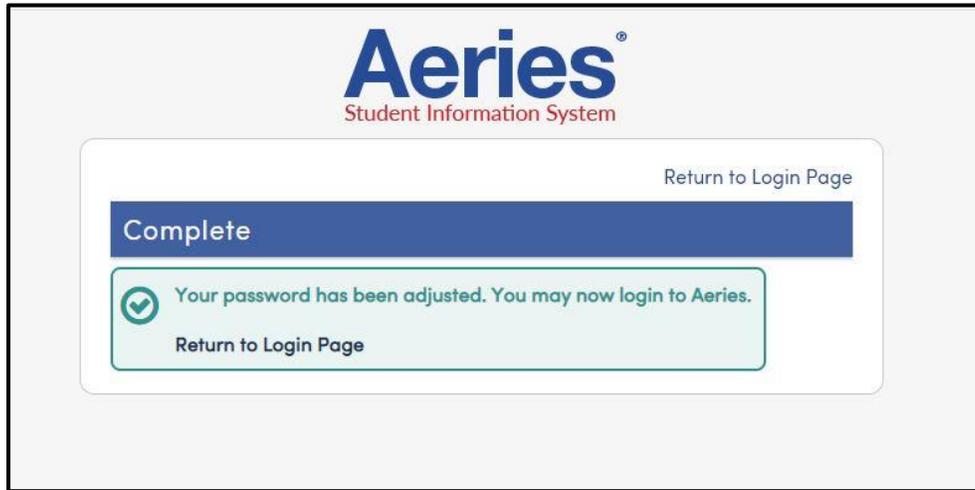
Step 4: When prompted, set your new password and write it down for safe keeping

The screenshot shows the Aeries Student Information System interface. At the top, the Aeries logo and 'Student Information System' are displayed. A 'Return to Login Page' link is in the top right. The main heading is 'Final Step Set New Password'. A green message box with a checkmark icon contains the text: 'Thank you for confirming your email address. You may now enter a new password for your account.' Below this are two input fields: 'New Password:' and 'ReType New Password:'. A blue 'Next' button is at the bottom.



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Step 5: The system will provide you with a confirmation that your password has been updated and prompt you to return to the Aeries Login Page



Step 6: Login to Aeries to access information about your students

